

DATE: September 5, 2024
TO: 911 Emergency Response Advisory Committee
FROM: Connie Shepperd, Sparks Police Department, Police Service Manager, 775-353-2241 ext. 5550, cshepperd@cityofsparks.us
THROUGH: Chris Crawforth, Chief of Police
SUBJECT: REQUEST FOR TRAINING REIMBURSEMENT FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks Police Department PSAP for the costs associated with Priority Dispatch IAED EFD certifications for three Emergency Communications Dispatchers for Sparks Police Department PSAP, in the amount of \$880.00.

SUMMARY

REQUEST FOR TRAINING REIMBURSEMENT FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks Police Department PSAP for the costs associated with Priority Dispatch IAED EFD certifications for three Emergency Communications Dispatchers for Sparks Police Department PSAP, in the amount of \$880.00.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is the primary Public Safety Answering Points (PSAPs) for Sparks Police Department.

PREVIOUS ACTION & BACKGROUND

The 911 Emergency Response Advisory Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

On July 21, 2022, the E911 Emergency Response Advisory Committee approved reimbursement for Washoe County Sheriff's Office Communications for the costs associated with IAED EFD/EMD/EPD software training recertification.

In May 2020, funding was approved for Sparks ProQA EFD protocols and on November 17, 2022. Today's request is for reimbursement for one Priority Dispatch IAED EFD software training certification retest for one Sparks dispatcher.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks Police Department PSAP for the costs associated with Priority Dispatch IAED EFD certifications for three Emergency Communications Dispatchers for Sparks Police Department PSAP, in the amount of \$880.00.

POSSIBLE MOTION

Move to approve the recommendation to reimburse Sparks Police Department PSAP in the amount of \$880.00 for the costs associated with three Priority Dispatch IAED EFD certifications.

Transaction Id: 511129

Date of purchase: 9/4/2024 6:29 PM

Payment Method: MasterCard

Payor Name: Connie Shepperd

Total Sale: USD \$850.00

Student Name:

Debra Nakatani
Heather Thompson

Company: Sparks Police Department

Payee Company: Priority Dispatch Corp.

Braintree Id: qqad2shz

 **Items Purchased**

EFD v7 OUTEC Remote (ID :299905)	USD \$850.00
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Date: Monday, September 16, 2024 11:00:00 AM - Thursday, September 19, 2024 3:00:00 PM
Venue: Remote Classroom 04
No Of Attendees: 2

Total:	USD \$850.00
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Shepperd, Connie

From: Accounting@prioritydispatch.net
Sent: Wednesday, September 4, 2024 4:39 PM
To: Shepperd, Connie
Subject: Transaction receipt

This Message Is From an External Sender

[NOTICE: This message came from outside City of Sparks – DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Thank you for your payment. Please find below a copy of your credit card confirmation. You may contact Priority Dispatch Accounting Team for additional questions.

Thank you,
Accounting
Accounting@prioritydispatch.net

--Transaction Information--

Merchant: Priority Dispatch Corp
Amount: \$850.00 USD
Transaction Date: Sep 04 2024, 06:39 PM CDT
Tax Exempt: no
Authorization Code: 024656
Status: Submitted For Settlement

--Payment Information--

Card Type: MasterCard
Credit Card Ends With:0619

--Customer Information--

Name: Connie Shepperd
Email: cshepperd@cityofsparks.us
Billing Address: Connie Shepperd
1701 E. Prater Wy
Sparks, 89436

Transaction Id: 505340

Date of purchase: 8/1/2024 10:39 AM

Payment Method: MasterCard

Payor Name: Connie Shepperd

Total Sale: USD \$30.00

Student Name:

Bonnie Conder

Company: Sparks Police Department

Payee Company: Priority Dispatch Corp.

Braintree Id: 53zegd5d

Items Purchased

EFD v7.0 OUTEK v1.0 Retest #1 (ID :122244)	USD \$30.00
No Of Attendees: 1	
Total:	USD \$30.00

Shepperd, Connie

From: Accounting@emergencydispatch.net
Sent: Thursday, August 1, 2024 8:42 AM
To: Shepperd, Connie
Subject: Transaction receipt

This Message Is From an External Sender

[NOTICE: This message came from outside City of Sparks -- DO NOT CLICK on links or open attachments unless you are sure the content is safe.]

Thank you for your payment. Please find below a copy of your credit card confirmation. For any questions contact International Academies of Emergency Dispatch (IAED) Accounting Team.

Thank you,
Accounting
Accounting@Emergencydispatch.org

--Transaction Information--

Merchant: National Academies of Emergency Dispatch
Amount: \$30.00 USD
Transaction Date: Aug 01 2024, 10:41 AM CDT
Tax Exempt: no
Authorization Code: 010922
Status: Submitted For Settlement

--Payment Information--

Card Type: MasterCard
Credit Card Ends With:0619

--Customer Information--

Name: Connie Shepperd
Email: cshepperd@cityofsparks.us
Billing Address: Connie Shepperd
PO Box 857
Sparks, 89432